

With Stirling UltraCARE Installation Services, you get more than delivery—you get confidence. Our certified technicians ensure your Stirling ULT freezer is installed correctly, configured precisely, and operating at optimal performance from day one. We take care of every detail so your team can stay focused on science, not setup. With UltraCARE, you can trust that your critical samples are protected by equipment that's ready to perform.

Setting Your Success in Motion

From uncrating to customer training, our installation experts handle every step to ensure your freezer is ready for reliable, efficient operation. UltraCARE gives your lab a seamless start—and long-term confidence.

Complete, Professional Installation

Our technicians perform a full installation using a standardized checklist to ensure accuracy and compliance.

Included Services:

- **Uncrate & Inspect** – Confirm unit integrity and verify no shipping damage
- **Final Placement** – Position the freezer safely with proper clearances
- **Internal Preparation** – Remove packaging, confirm all components are in place

Precision System Setup

We configure your freezer exactly to your operational needs.

Setup Includes:

- Leveling the unit
- Verifying access ports and AC power connection
- Installing and securing shelves
- Activating backup battery systems (where applicable)

System Configuration & Optimization

We ensure your freezer is configured correctly for your environment and workflows.

Technician-verified settings:

- Temperature set point
- Alarm thresholds
- Service parameters

This ensures your freezer is ready to safeguard your samples from day one.

Comprehensive Freezer Health Check

We test system performance under real operating conditions.

Verification includes:

- Pull-down test to the customer's set point (typically -20°C check for baseline performance)
- Battery Backup health confirmation via onboard diagnostics

Customer Demo/Orientation

We walk your team through everything they need for successful operation.

Topics covered:

- Basic operation
- Alarm interpretation
- Maintenance reminders
- Accessory usage
- System best practices

Your team ends installation day confident and ready to use the freezer effectively.

Accessory Installation & Verification

We install and verify any purchased accessories, including:

- Remote Monitoring Sensor (Stirling product)
- CO₂ Backup
- LN₂ Backup
- 4–20mA output

Why Choose Installation Services?

- ✓ Ensures optimal performance from day one
- ✓ Reduces setup errors and downtime
- ✓ Protects valuable samples with verified installation
- ✓ Provides training that empowers your team
- ✓ Maximizes the lifespan and reliability of your ULT freezer

For more information on
UltraCARE services, scan
the QR code below



UltraCARE Inquiries

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REDEFINING COLD